# ARTICULATION AGREEMENT BETWEEN UNIVERSITY OF MARYLAND EASTERN SHORE AND HOWARD COMMUNITY COLLEGE

Associate of Applied Science in Hospitality Management Bachelors of Science in Hotel Restaurant Management

Howard Community College, hereinafter referred to as HCC, a public two year college in Howard County, Maryland, and the University of Maryland Eastern Shore, hereinafter referred to as UMES, a public four year state university, and a member of the University System of Maryland, with its campus located in Universities at Shady Grove (USG) Rockville, Maryland, agree to offer an articulated program leading to the award of an Associate of Applied Science (A.A.S.) in Hospitality Management to be offered by HCC and a Bachelors of Science (B.S.) Degree in Hotel and Restaurant Management to be offered by UMES. They further agree that students from HCC, through this articulation policy, will be allowed to transfer credits earned for the A.A.S. Degree at HCC to UMES. The following general principles guide the operation of this Agreement.

- 1. The program is designed for graduates of the A.A.S. Degree in Hospitality Management at HCC. A maximum of sixty-nine (69) credits from HCC will be allowed towards fulfillment of the one hundred and twenty two (122) credit hours required for baccalaureate completion at UMES. All courses meeting general education requirements at HCC will transfer to UMES as general education. An additional science general education course may be required by the UMES. It will be included in the sixty-nine (69) credit hours to be used by UMES. The B.S. Degree may be completed on a part-time basis.
- 2. Students must maintain a 2.0 cumulative grade point average in order to transfer credit and complete the baccalaureate degree.
- 3. Once the A.A.S. Degree at HCC is completed, the student will be able to apply and attend UMES classes on the campus of Universities of Shady Grove (USG) in Rockville, Maryland or at the Main campus in Princess Anne, Maryland. The partners in this collaboration would offer the appropriate combination of courses to ensure a student could complete the requirements for the HRM degree from the University of Maryland Eastern Shore within a part-time or full-time schedule.
- 4. The upper level HRM courses (300 400) of the B.S. program would be based in Rockville, Maryland and coordinated by the Hotel and Restaurant Management Department at the University of Maryland Eastern Shore at the Universities at Shady Grove.
- 5. Modification/Termination. Modification of this agreement may be made between or among institutions. Any party may terminate this agreement. In the event of termination, each party agrees to continue the program until each admitted student a) has the opportunity to complete the desired degree, b) has had the opportunity to complete the degree with substituted courses of a similar course content, or c) has been offered a realistic opportunity to complete an equivalent degree at another institution. Both parties agree to maintain an open and cooperative dialogue to

- explore new, innovative and mutually beneficial programs and services. Both UMES & HCC also agree to re-examine this agreement after one academic year to determine if it continues to be mutually beneficial.
- 6. Through a combination of course offerings, the student will be able to take all the courses required to meet the requirements for the Bachelor's of Science Degree in Hotel and Restaurant Management from the University of Maryland Eastern Shore. Each institution will be responsible for and in agreement with their specific component of the course offerings as detailed in EXHIBIT 1, and outlined below.

  HCC: All lower level, 100-200 General Education, HMGT and BMGT Courses will transfer to UMES.

<u>UMES/HRM</u>: All upper level, 300-400, Hotel and Restaurant Management requirements will be met by the student in this program.

- 7. This agreement becomes effective with the signatures of the appropriate officials from both institutions. HCC and the UMES agree to publicize this program. They further agree to monitor the performance of the agreement and to revise it as necessary. This agreement may be terminated by either party for due cause and after adequate notice to the other. Termination of the agreement will not affect any students currently enrolled at HCC College in the A.A.S. in Hospitality Management Program at the time of termination.
- 8. The UMES will establish a mechanism to provide feedback on the academic progress of the HCC College student.

UMES - HRM		
Cr. General Education:	HCC- HMGT	
		<u>ن</u>
-	A	
3 Arts or Hum,	Arts of Humanities Core Class	3
Eng-203-Speech	SDCU 10F OR OFFICE	
Area II (Soc. & Beha, Sci.) 6 credits	STOR INS OR SPCH 110	3
01 or 202		
3 Behav. Sci.	ECON 101- Principles of Economics	3
Area III (Bio. & Phy. Sci) - 7-8 Credits		
- Non lab	Scion Carol Carol Carol	
3 Science - Lab	ocience core class W/ Lab	4
Area IV (Math) - 3hrs		
Math - 102 College Algebra (or higher)	MATH 123/123/124/122	
Area V (Eng. Com.) - 9 credits	127   127   127   131	3 OR 4
Eng - 101 Basic Comp - I	ENG 131 College C	
3 Eng - 102 Basic Comp II	Civo iz i college compsition 1	က
3 Eng - 305 Adv. Comp or Tech. Wr.		
EDHE111 Personal Health Fitness	FiT 410 thru: 427	
	751 1111 1111	-
3 TMGT306 ECO& CUL TOURISM		
Major Core Req 55 credits		
FMGT101 Applied Foodservice Sanitation	HMGT 111. Food Spraine Societies	
	HMGT 250- F & B Mart & Consider	-
FMGT 211 Food Prod 1	HMGT 120- Food Pren 1	m
FMGT212 Food Prod - II	HMGT 220- Food Bran 2	<sub>ال</sub>
3 FMGT301 Food & Beverage Cost Accounting	7 42 1 500 1	20
3 FMGT 350 Comm. Food Prod		
90	HMGT 225, Hoen Burnhall 8 6 . 6	
	HMGT 101- Into to Documents	e
3 HMGT220 Tech Mgt. In the Hodp, Ind	CMSV 440 Coffine A T T	m
3 HMGT300A Professional Development	Circle 110- Software Appl. For MICROS	က
3 HMGT300B Professional Development		
HMCT303 Hom Facilities		

HMGT340 Hosp. Industry Accounting	ACCT 111- Principles of Accounting
HMGT350 Marketing Hosp. & Leisure Serv	HMGT 201- Hoen Sales & Muta
HMGT 401 Law and the Hosp, Ind.	HMGT 240. Local Incline in 11
HMGT402 Hotel Mgt. & Operations	HMGT 242, Lodging Mark 8 C.
3 HMGT440 Financial Analysis for the Hosp. Ind	The state of the s
3 HMGT490 Hosp, Researach I	
3 HMGT 491 Hosp. Research II	
3 HMGT 497 Professional Development	
3 HMGT 498 Professional Development	
Supportive Requirements - 3	
BUAD 132 Intro. To Bus	BMGT 100- latro to Business
3 BUAD 304 Bus. Entrep or 300 Mpt. Course	SSAUGE OF THE CO.
Major Electives - 18 hrs	
HRM Elective	BMGT 120. Small Brosinger
HMR Elective	LMCT 162 C-11:11 Dusiniess Management
HMR Elective HMGT 301Management Svs in Hospind	CMCT 125 Catering & Banquet Mgt
HMR Elective	UMOT 464
HMR Flective	ning 1 164- Intro to Meetings & Conf. Oper.
UMB Figure	HMGT 230- Current Topics in Hosp. Mgt.
HIMIN EIECTIVE	HEED 211- Nutrition
HRM Elective	
09	
TOTAL COEDITO DECLIDED TOTAL	
I O I AL CAEDILO REQUIRED FOR B.S.= 120	= 120

r.	UMES - HRM General Education:	HCC- CMGT	
71.			Cr.
	Area - I (Arts & Hum) - 9 credits Arts or Hum		
	3 Arts or Hum.	Arts or Humanities Core Class	3
	Eng-203-Speech	000111000000000000000000000000000000000	
_		SPCH 105 OR SPCH 110	3
	Area II (Soc. & Beha. Sci.) 6 credits Econ 201 or 202		
	3 Behav. Sci.	ECON 101- Principles of Economics	3
		1	
	Area III (Bio. & Phy. Sci) - 7-8 Credits Science - Non lab		
	3 Science - Lab	Science Core Class w/ Lab	4
	Area IV (Math) - 3hrs		
	Math - 102 College Algebra (or higher)	MATH 121/ 122/ 124/ 131	3 OR 4
	Area V (Eng. Com.) - 9 credits		
	Eng - 101 Basic Comp - I	ENG 121- College Compsition 1	3
	3 Eng - 102 Basic Comp II		
	3 Eng - 305 Adv. Comp or Tech. Wr.		
	Area - VI (Emerg.Issues) - 7hrs		
	EDHE111 Personal Health Fitness	LFIT 110 thru 137	1
	3 GNST100 First Yr. Exp		
	TMGT306 ECO& CUL TOURISM		
	Major Core Req 55 credits		
	FMGT101 Applied Foodservice Sanitation	HMGT 111- Food Service Sanitation &	1
	FMGT 110 Rest & Table Serv.	HMGT 250- F & B Mgt. & Service	3
	FMGT 211 Food Prod I	HMGT 120- Food Prep 1	3
	FMGT212 Food Prod - II	HMGT 220- Food Prep 2	3
	FMGT301 Food & Beverage Cost Accounting		
	FMGT 350 Comm. Food Prod		
	FMGT371&372 Hosp. Purchasing & Lab	HMGT 225- Hosp. Purchasing & Cost	3
	HMGT101 Analysis of the Hosp. Industry	CMGT 101- Intro to Culinary Manager	3
	HMGT220 Tech Mgt. In the Hodp. Ind	CMSY 110- Software Appl. For MICRO	3
	HMGT300A Professional Development		
3	HMGT300B Professional Development		
	HMGT303 Hosp. Facilities Oper & Mainten	CMGT 145- Food Service Facility Plan	3
3	HMGT304 Hosp. Facitities Design Project		
	HMGT340 Hosp. Industry Accounting	ACCT 111- Principles of Accounting	3
	HMGT350 Marketing Hosp. & Leisure Serv	HMGT 201- Hosp. Sales & Mktg.	2
	HMGT 401 Law and the Hosp. Ind.	HMGT 210- Legal Issues in Hosp. Ind	3
	HMGT402 Hotel Mgt. & Operations	HMGT 242- Lodging Mgt & Operation	3
3	HMGT440 Financial Analysis for the Hosp. Ind		
	HMGT490 Hosp. Researach I		
3	HMGT 491 Hosp. Research II		
3	HMGT 497 Professional Development		
3	HMGT 498 Professional Development		
	Supportive Requirements - 3		
	BUAD 132 Intro. To Bus	BMGT 100- Intro to Business	3
3	BUAD 304 Bus. Entrep or 300 Mgt. Course		
	Major Electives - 18 hrs		

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	HMR Elective HMGT 301Management Sys in Hosp in	CMGT 125- Special Events	3
	HMR Elective	CMGT 130- Garde Manger.	3
		CMGT 135- Baking and Pasteries.	3
		HEED 211- Nutrition	3
	HRM Elective		
60			68-69
	TOTAL CREDITS REQUIRED FOR	B.S.= 120	1000

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## Agreed to by and between:

Thelma B. Thongson	6-9-06
University of Maryland Eastern Shore President	Date
Man Ella Pice	5/5/06 Date
Howard Community College President	Date
55AA	6-9-06
University of Maryland Eastern Shore Vice President for Academic Affairs	Date
5277	5-4-66
Howard Community College	Date
Vice President for Academic Affairs	

	Howard Course Name Credit Hours CHC Course Equivalent	
Foodservice Safety and Sanitation Food Preparation I (with lab) Introduction to Meetings and Conference Ops Hospitality Management Internship I Hospitality Sales and Marketing Legal Issues in the Hospitality Industry Food Preparation II (with lab) Hospitality Purchasing and Cost Control  Lodging Management and Operations Sovice	6	
Food Preparation I (with lab)  Introduction to Meetings and Conference Ops  Hospitality Management Internship I  Hospitality Sales and Marketing  Legal Issues in the Hospitality Industry  Food Preparation II (with lab)  Hospitality Purchasing and Cost Control  Lodging Management and Operations  Food and Beverage Management and Service	3 HKMA 133/	
Food Preparation I (with lab)  Introduction to Meetings and Conference Ops  Hospitality Management Internship I  Hospitality Sales and Marketing  Legal Issues in the Hospitality Industry  Food Preparation II (with lab)  Hospitality Purchasing and Cost Control  Lodging Management and Operations  Food and Beverage Management and Service	bty and Sanitation 1 HRMA 1345	
Introduction to Meetings and Conference Ops 3  Hospitality Management Internship I 2  Hospitality Sales and Marketing 2  Legal Issues in the Hospitality Industry 3  Food Preparation II (with lab) 3  Hospitality Purchasing and Cost Control 3  Lodging Management and Operations 3  Food and Beverage Management and Service 3	ab)	
Hospitality Management Internship I Hospitality Sales and Marketing Legal Issues in the Hospitality Industry Food Preparation II (with lab) Hospitality Purchasing and Cost Control Lodging Management and Operations Food and Beverage Management and Service		
Hospitality Management Internship I  Hospitality Sales and Marketing  Legal Issues in the Hospitality Industry  Food Preparation II (with lab)  Hospitality Purchasing and Cost Control  Lodging Management and Operations  Food and Beverage Management and Service	Settings and Conference Ops 3 HRMA 3372 (Non-advanced)	7
Hospitality Sales and Marketing Legal Issues in the Hospitality Industry Food Preparation II (with lab) Hospitality Purchasing and Cost Control Lodging Management and Operations Food and Beverage Management and Service	Internship I	
Legal Issues in the Hospitality Industry  Legal Issues in the Hospitality Industry  Food Preparation II (with lab)  Hospitality Purchasing and Cost Control  Lodging Management and Operations  Food and Beverage Management and Service	Suddent can receive credit for one of our practicum co	or one of our practicum c
Legal Issues in the Hospitality Industry  Food Preparation II (with lab)  Hospitality Purchasing and Cost Control  Lodging Management and Operations  Food and Beverage Management and Service	2	7
Food Preparation II (with lab) Hospitality Purchasing and Cost Control  Lodging Management and Operations Food and Beverage Management and Service	2	
Hospitality Purchasing and Cost Control  Lodging Management and Operations  Food and Beverage Management and Service	J HKIMA 3338 (Non-advanced)	n
Hospitality Purchasing and Cost Control 3  Lodging Management and Operations 3  Food and Beverage Management and Service 3	c	7
Lodging Management and Operations 3 Food and Beverage Management and Service 3		(n)
Lodging Management and Operations 3 Food and Beverage Management and Service 3	HKMA 3343 (Non-advanced)	(i)
Food and Beverage Management and Service	nent and Operations 3 HRMA 2367	
Soor and peverage Management and Service		
	ge iviariagement and Service 3 HRMA 2250	
CMGT-210 Culinary Management Internship 2 Strings	ment Internship	4

HRMA 3160)	HRMA 3160)
urses (either HRMA 2160 or HRMA 3160)	urses (either HRMA 2160 or HRMA 3160)

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## COURSE REQUIREMENTS FOR THE BACHELOR OF SCIENCE HOTEL AND RESTAURANT MANAGEMENT

## **GENERAL EDUCATION - 48 CREDIT HOURS**

#### COMMUNICATION

- (3) ENGL 1303 Freshman Composition I
- (3) ENGL 1304 Freshman Composition II

#### MATH/REASONING

- (3) MATH 1310 or 1311 (College Algebra or Elementary Mathematical Modeling)
- (3) Math/Reasoning\*

#### **HUMANITIES**

(3) Humanities\*

#### **VISUAL & PERFORMING ARTS**

(3) Visual & Performing Arts\*

#### NATURAL SCIENCE

- (3) Natural Science\*
- (3) Natural Science\*

#### SOCIAL SCIENCE

- (3) Social Science (Writing Intensive)\*
- (3) ECON 2301, 2304, or 2305

#### **HISTORY**

- (3) HIST 1377 The United States to 1877
- (3) HIST 1378 The United States Since 1877

#### GOVERNMENT

- (3) POLS 1336 U.S. & Texas Constitution & Politics
- (3) POLS 1337 U.S. Government: Congress, President & Court

## HRM DIRECTED GENERAL EDUCATION

- (3) Statistics (College Approved)
- (3) Speech Communications (COMM 1332 or other College approved course)
- \* Please see University of Houston Class Schedule for list of **UH** approved Core Courses

## HOTEL AND RESTAURANT MANAGEMENT - 75 CREDIT HOURS

## HRM REQUIRED COURSES

- (1) HRMA 1101 Hospitality Technology
- (2) HRMA 1220\*\* Food and Beverage Service
- (3) HRMA 1337 Introduction to the Hospitality Industry
- Systems of Accounts in the Hospitality Industry (3) HRMA 1340
- Safety, Sanitation, & Security in the Hosp. Ind. (3) HRMA 1345
- Uniform System of Accounts in Hotels & Rest. (1) HRMA 2140
- (1) HRMA 2160 Hospitality Practicum I
- (2) HRMA 2250 Managing in the Service Environment
- (3) HRMA 2335 **Facilities Management**
- (3) HRMA 2367\*\* Lodging Management
- Rooms & Housekeeping Management (3) HRMA 2368
- Food Service Production & Operations (4) HRMA 2422\*\*
- (1) HRMA 3160 Hospitality Practicum II
- (3) HRMA 3341 Hospitality Managerial Accounting
- (3) HRMA 3343 **Hospitality Cost Controls**
- (3) HRMA 3352 **Human Resource Management**
- (3) HRMA 3358 Hospitality Industry Law
- (3) HRMA 3361 Hospitality Marketing
- Financial Administration for the Hospitality Industry (3) HRMA 4343
- Leadership in the Hospitality Industry (3) HRMA 4353
- (3) HRMA 4323\*\* Advanced Food & Bev. Mgmt. OR HRMA 4367\*\* Advanced Lodging Mgmt.

## (12) HRM ELECTIVE

Please see College Academic Advisor

Number in parenthesis (\*) denotes credit hours

## SELECT ONE HRM AREA OF EMPHASIS **CHOOSE 9 CREDIT HOURS FROM EMPHASIS**

(Lodging, Foodservice or Approved Area of Specialization)

## HRM AREA OF EMPHASIS COURSES

#### (9) LODGING MANAGEMENT

(Lodging Mgmt, students must complete HRMA 4367 capstone)

- (3) HRMA 3364 Hotel Sales
- (3) HRMA 3372 Conventions Management
- (3) HRMA 4338 Hotel Development
- (3) HRMA 4340 Hotel Operations

#### OR

#### (9) FOODSERVICE MANAGEMENT

(Foodservice Mgmt. students must complete HRMA 4323 capstone)

- (3) HRMA 3322\*\* Kitchen Operations Management
- (3) HRMA 3327
  - Restaurant Layout & Design
- (3) HRMA 3336 (3) HRMA 4322
- Beverage Management
- Restaurant Management
- (3) HRMA 4328 Restaurant Development

#### OR

## (9) APPROVED AREA OF SPECIALIZATION

Focused Area approved by Academic Advisor. Capstone course and choices of courses must be approved by Academic Advisor. Please see Academic Advisor for assistance.

\*\* Course contains an additional Laboratory component

#### 1101: Hospitality Technology

Cr. 1. (1-0). Corequisite: concurrent enrollment in <u>HRMA 1337</u>. Introduction to technology and its application within the hospitality industry rom a managerial and strategic perspective.

#### 1220: Food and Beverage Service

Cr. 2. (1-3). Service styles, practices, and procedures in food service operations, including laboratory experiences.

#### 1337: Introduction to the Hospitality Industry

Cr. 3. (3-0). History and development of the hospitality industry, including food, beverage, and lodging management.

#### 1340: Systems of Accounts in the Hospitality Industry (formerly HRMA 2340)

Cr. 3. (3-0). Prerequisite: <u>HRMA 1101</u>. Financial record keeping and reporting, utilizing uniform systems of accounts for hotels, restaurants, and clubs, with emphasis on payroll, statement analysis, and computer applications.

## **1345: Safety, Sanitation, and Security in the Hospitality Industry** (formerly HRMA 1245 and 4351)

Cr. 3. (3-0). Integration of safety, sanitation and security using Hazard Analysis Critical Control Point (HACCP) as the model for implementation of strategies to maintain and enhance the profit potential in hospitality operation. Sanitation certification requirement.

#### 2140: Uniform Systems of Accounts in Hotels and Restaurants

Cr. 1. (1-0). Prerequisite: <u>HRMA 1340</u>. Utilizing the concepts in the various uniform systems of financial reporting, students will complete a comprehensive practice set both manually and via computer applications.

#### 2160: Hospitality Practicum I

Cr. 1.(1-0). Prerequisites: <u>HRMA 1337</u> and sophomore standing. Employment in hospitality setting for a minimum of 300 clock hours in an instructor approved learning situation and participation in a number of career preparation activities.

#### 2250: Managing in the Service Environment

Cr. 2. (2-0). Prerequisite: credit for or concurrent enrollment in <u>HRMA 1220</u>. Application of service concepts within the hospitality industry. Guest services, building customer loyalty, service quality, and advanced service methods.

#### 2335: Facilities Management

Cr. 3. (3-0). Prerequisites: <u>HRMA 1337</u>. Introduction to building systems and facilities management for hospitality establishments.

#### 2365: Tourism

Cr. 3. (3-0). Prerequisite: <u>ENGL 1304</u>. An overview of the history and implications of travel and tourism as an economic, political and cultural force, and the effect of tourism development on the quality of life of the host society.

#### 2367: Lodging Management

Cr. 3. (2-3). Prerequisite: <u>HRMA 1337</u>. Theoretical applications of lodging operations management coupled with laboratory experience.

## 2368: Room and Housekeeping Management

Cr. 3. (3-0). Prerequisite: <u>HRMA 2367</u>. Operation of a rooms department of a typical full-service or selective service lodging facility. Management responsibilities together with operational techniques.

## 2382: Introduction to Club Management

Cr. 3. (3-0). Introduction to environments, opportunities, and strategies pertinent to managing the functions of a private club.

**2422: Food Service Production and Operations** (formerly HRMA 2321 and 3222) Cr. 4. (3-4). Prerequisites: HRMA 1101, 1245, 1337 and credit for or concurrent enrollment in

1220. Food service systems, including menu management, purchasing, and production applied to an operating environment. Laboratory aspects and demonstration of basic food production techniques and principles.

3131: Sales and Sales Management

Cr. 1. (1-0). Prerequisite: <u>HRMA 3352</u> or consent of instructor. Direct sales to retailers and on-premise accounts as a sales representative, learning management of product sales through a distributor, and general management of various sales staff.

#### 3132: Standards of Alcoholic Beverages

Cr. 1. (1-0). Prerequisites: <u>CHEM 1301</u> and <u>1302</u> or consent of instructor. Chemistry and biology of wines, beers, distilled spirits, and cordials. Standards of quality, processing, storage, service, and sensory standards as they relate to the four categories of alcoholic beverages and the various types of products within each category.

## 3133: Marketing Segmentation and Consumer Target

Cr. 1. (1-0). Prerequisite: <u>HRMA 3361</u> or consent of instructor. Modern tools and techniques used to segment potential consumers according to demographic and attitudinal characteristics in purchasing behaviors. Use of advertising, promotion, and product assortment addressing segment-specific needs, desires, and preference. Application of marketing techniques specific to the sale of alcoholic beverages in hotels, restaurants, and retail operations.

### 3136: Bar and Beverage Management

Cr. 1. (1-0). Prerequisite: <u>HRMA 3343</u> or consent of instructor. Marketing and control procedures for on-premise alcoholic beverage services; inventory management, pour costs, wine lists, liquor list optimization, and marketing techniques.

#### 3137: Wine and Spirits Logistics

Cr. 1. (1-0). Prerequisites: <u>HRMA 1337</u> and <u>ECON 2301</u> or <u>2304</u> or <u>2305</u> or consent of instructor. Supply chain management from the distributor to the final retailer or restauranteur and problems with the disintegration of the supply chain.

#### 3138: Alcoholic Beverage Laws and Regulations I

Cr. 1. (1-0). Prerequisite: <u>HRMA 3358</u> or consent of instructor. Federal, state, county, and municipal tariffs, and laws that regulate the manufacturing, distribution, retailing, and service of alcoholic beverages, with special emphasis on licensing, compliance, and responsibility.

## 3144: Business Practices of Alcohol Beverage Sales

Cr. 1. (1-0). Prerequisite: credit for or concurrent enrollment in  $\underline{\mathsf{HRMA}}\ 4343$  or consent of instructor. Pricing, discounts, and deals offered to hotel, restaurant, and retail vendors of liquor, beer and wine.

#### 3145: Sensory Evaluation of Alcoholic Beverages

Cr. 1. (0-1). Prerequisites: legal drinking age and either <u>HRMA 1337</u> or consent of instructor. Sensory standards for wines and spirits. Sensory anchoring with the use of standard reference aromas and its importance to accurate description.

#### 3153: Hotel Marketing New York Style

Cr. 1. (1-0). Analysis of New York City hotels' physical plant, customer segments, pricing and unique characteristics, identification, evaluation of products and services from the national purveyors at the annual International Hotel/Motel trade show.

#### 3154: Restaurant Marketing Chicago Style

Cr. 1. (1-0). Analysis of Chicago restaurants' physical plant, customer segments, pricing and unique characteristics, identification, evaluation of products and services from the national purveyors at the annual National Restaurant Association trade show.

#### **3160: Hospitality Practicum II** (formerly HRMA 4160)

Cr. 1. (1-0). Prerequisite: <u>HRMA 2160</u>. Employment in a hospitality setting for a minimum of 300 clock hours in an instructor approved learning situation and participation in a number of career preparation activities.

#### 3197:3297:3397: Selected Topics in Hospitality

Cr. 1-3 per semester. May be repeated when topics vary.

#### 3256: Hotel Gaming Operations in New Jersey I

Cr. 2. (1-3). Prerequisite: HRMA majors. Hotel and gaming operations on an experiential basis through multiple tours and interviews with department heads and managers. Written report required.

## 3257: Hotel Gaming Operations in Nevada I

Cr. 2. (1-3). Prerequisite: HRMA majors. Hotel and gaming operations on an experiential basis through multiple tours and interviews with department heads and managers. Written report required.

## **3321: Contract Food Service Management** (formerly HRMA 3221)

Cr. 3. (3-0). Prerequisites: <u>HRMA 1337</u> and <u>1345</u>. The field of professional contract food management, including the accounting, legal, marketing, sales, production, and personnel functions.

#### 3322: Kitchen Operations Management

Cr. 3. (2-3). Prerequisite: <u>HRMA 2422</u>. Food preparation techniques based on menu and recipe requirements, including ingredient quality and yield factors. Aesthetic plate and buffet presentations. Includes laboratory.

#### 3327: Restaurant Layout and Design

Cr. 3. (3-0). Prerequisites: <u>HRMA 2335</u>, <u>2422</u> and <u>3322</u>. Location and arrangement of equipment for efficient utilization of space and development of work flow patterns to meet operational requirements. Work optimization, human interactions, and styles of service and room configurations for front of the house.

## 3335: Standards of Wine, Spirits, and Beer

Cr. 3. (2-2). Prerequisites: <u>CHEM 1301</u>, <u>1302</u>, legal drinking age, and either major in HRMA or consent of instructor. Production of wine, beers, distilled spirits, and cordials. Standards of quality, processing, storage, service, and service for the four categories of spirituous beverages and various types of products within those categories. Production of small quantities of major types of alcoholic beverages including wine fermentation, beer brewing, and distillation of spirits.

#### 3336: Beverage Management

Cr. 3. (3-0). Prerequisite: <u>HRMA 2422</u>. Manager's role and responsibility in developing and operating a facility serving alcoholic beverages. Emphasis on product.

#### 3341: Hospitality Managerial Accounting

Cr. 3. (3-0). Prerequisite: <u>HRMA 2140</u>. Hospitality managerial accounting, emphasizing planning and control functions including yield management, cash and operating budgets, standards, and decision making. Break-even analysis, ratio analysis, interpretation of financial statements, budgeting, cash forecasts, and hospitality case studies.

3343: Hospitality Cost Controls

Cr. 3. (3-0). Prerequisites: <u>HRMA1340</u> and <u>2422</u>. Principles and procedures for controlling food, beverage, and labor costs in the hotel, restaurant and hospitality industry.

3345: Wine Appreciation

Cr. 3. (2-2). Prerequisite: junior standing and legal drinking age. Wine producing regions of the world. Compiling of wine lists, serving, and recommending wine and food combinations.

3352: Human Resource Management

Cr. 3. (3-0). Prerequisite: <u>HRMA 1337</u>. Application of human resource management in hospitality environments; selection, placement, training, compensation, motivation, and performance appraisals of organizing members; labor relations and government regulations specific to the hospitality industry.

3357: Gaming and Casino Management

Cr. 3. (3-0). Prerequisite: <u>HRMA 1337</u>. Overview of gaming industry; lotteries, parimutuel wagering and casino operations. Subjects examined include: operation, marketing, accounting, controls, security, and social consequences.

3358: Hospitality Industry Law

Cr. 3. (3-0). Prerequisites: <u>HRMA 1337</u> and junior standing. Laws applicable to ownership and operations of hotels, restaurants, and clubs. Contracts, the Uniform Commercial Code, torts, and liabilities.

3361: Hospitality Marketing

Cr. 3. (3-0). Prerequisite: 3 hours of approved social sciences. Principles and procedures for managing the hospitality marketing function.

3362: Management Training Work Experience I

Cr. 3. Prerequisites: sophomore standing and consent of instructor. Analysis of a hospitality establishment from a managerial perspective while student is employed at the establishment.

#### 3364: Hotel Sales

Cr. 3. (3-0). Prerequisites: <u>HRMA 2367</u> and <u>3361</u>. Functions of a hotel sales department including group, transient and banquet sales, selected sales and customer service techniques, selling styles, and facility presentations.

3371: Etiquette and Protocol in Social Settings

Cr. 3. (3-0). Etiquette and protocol in business and social settings. Domestic and international common courtesies, greetings and introductions, communications, and dining etiquette.

3372: Convention and Meeting Management

Cr. 3. (3-0). Prerequisite: <u>HRMA 2367</u>. Convention and association management, emphasizing program planning, budgeting, marketing, public relations, food and beverage and hospitality planning, audio visual and transportation coordination, exhibit sales and management, contract and lease negotiations, and human resources.

3384: Gourmet Night Management I

Cr. 3. (3-0). Prerequisites: <u>HRMA 1337</u> and consent of instructor. Enrollment limited to students serving as Director or Assistant Director for Gourmet Night. Food and beverage management, logistics management, marketing, operations management, service management, and wine management. Recruitment and training management of student volunteers.

#### 3399: Senior Honors Thesis I

Cr. 3. Prerequisites: approval of Dean of the College and the HRM Office of Student Services.

## 4134: Wine and Spirits Category Management

Cr. 1. (1-0). Prerequisites: <u>HRMA 3131</u> and <u>3137</u> or consent of instructor. Hotel, restaurant, and retail data used within the category management process as an implementation of customer-focused marketing.

#### 4138: Alcoholic Beverage Law and Regulation II

Cr. 1. (1-0). Prerequisites: <u>HRMA 3138</u> and <u>3358</u> or consent of instructor. Federal, state, county, and municipal laws and regulations controlling promotional activities, marketing and merchandising in the alcohol beverage industry.

### 4153: Sales Techniques for the Hospitality Industry

Cr. 1. (1-0). Analysis of successful strategies in sales marketing in the highly competitive and ever-changing market in the hospitality industry.

#### 4197:4297:4397: Selected Topics in Hospitality Management

Cr. 1-3 per semester. Prerequisite: junior standing or consent of instructor. May be repeated for credit when topic varies.

#### 4198:4298:4398: Special Problems in Hospitality Management

Cr. 1-3 per semester, or more by concurrent enrollment. Prerequisites: junior standing and/or consent by petition. Designed for undergraduate students who wish to pursue special studies for which a course is not organized.

#### 4256: Hotel Gaming Operations in New Jersey II

Cr. 2. (1-3). Prerequisite: <u>HRMA 3256</u>. Analyze, synthesize, and design projects using research methodologies in hotel and gaming operations. Written report required.

#### 4257: Hotel Gaming Operations in Nevada II

Cr. 2. (1-3). Prerequisite: <u>HRMA 3257</u>. Analyze, synthesize, and design projects using research methodologies in hotel and gaming operations. Written report required.

#### 4322: Restaurant Management

Cr. 3. (3-0). Prerequisites: <u>HRMA 2250</u> and <u>3322</u>. Manager's role in restaurant operations. Control systems as diagnostic indicators, the role of managerial leadership, staff selection and staff development, effective approaches to successful client relations, and approaches to maintaining the balance between food, service, and facilities quality.

#### 4323: Advanced Food and Beverage Management

Cr. 3. (1-6). Prerequisites: <u>HRMA 3322</u>, <u>3343</u>, <u>3361</u> and senior standing or consent of instructor. Preparation of menus, recipes, purchase orders, food preparation, marketing, and evaluation procedures. Integration of all aspects of a restaurant operation. Includes laboratory.

#### 4326: Catering Management

Cr. 3. (3-0). Prerequisite: <u>HRMA 3343</u> or consent of instructor. Catering operations and management, catering in the hospitality industry, and the various catering disciplines. Marketing, sales operations, technology, and innovations. The laboratory component encompasses all aspects of catering management.

#### 4328: Restaurant Development

Cr. 3. (3-0). Prerequisites: <u>HRMA 3341</u>, <u>3343</u>, and <u>3361</u>. Analysis and evaluation of food service operation development emphasizing marketing analysis, location, valuation, and financing.

#### 4338: Hotel Development

Cr. 3. (3-0). Prerequisites: <u>HRMA 3341</u> and <u>3361</u> or consent of instructor. Analysis and evaluation of hotel development. Emphasizing marketing analysis, location, valuation, and financing.

#### 4340: Hotel Operations

Cr. 3. (3-0). Prerequisite: <u>HRMA 3341</u>. Hotel operating policies and procedures; relation of these policies to philosophies and objectives.

#### 4343: Financial Administration for the Hospitality Industry

Cr. 3. (3-0). Prerequisites: <u>HRMA 3341</u> and college approved statistics course. Principles of hospitality managerial finance including the mathematics of finance, working capital and capital asset management, cost of financing, property valuation, and financial feasibility studies.

#### 4353: Leadership in the Hospitality Industry (formerly HRMA 2351)

Cr. 3. (3-0). Prerequisites: <u>HRMA 1337</u> and <u>3352</u>. Hospitality leadership philosophies. Coaching, teaching, facilitating, and motivating a workforce in various hospitality environments.

#### 4355: Event Administration

Cr. 3. (3-0). Analysis of event management focusing on sports and entertainment, examining human resources, customer service, facility, ticket, concessions operations; legal issues; budgeting and financial administration; sales marketing; merchandising and promotions. Can be repeated when venue changes.

#### 4361: Marketing Strategies in the Hospitality Industry

Cr. 3. (3-0). Prerequisites: junior standing and <u>HRMA 3361</u>. Strategic analysis and organizational decisions involved in creating and maintaining markets in the hospitality industry.

#### 4362: Management Training Work Experience II

Cr. 3. (3-0). Prerequisites: <u>HRMA 1337</u>, sophomore standing and consent of instructor. Analysis of a hospitality establishment from a managerial perspective while student is employed at the establishment.

## 4367: Advanced Lodging Management

Cr. 3. (2-4). Prerequisites: <u>HRMA 3343</u>, <u>4340</u>, senior standing and credit for or concurrent enrollment in <u>HRMA 4338</u>. Evaluation of operating standards essential to the profitability of a lodging and accommodation enterprise. Application of theory to operational decisions. Includes laboratory.

#### 4376: Japanese Lodging Industry

Cr. 3. (3-0). Prerequisite: Consent of instructor. Japanese hotel brand companies and management strategies. This course takes place in Japan.

### 4377: Japanese Culture and Tourism

Cr. 3. (3-0). Prerequisite: Consent of instructor. History and culture of Japan and its impact on tourism. Tourist attractions, hotel management, restaurant management, school foodservice management, and convention management. This course takes place in Japan.

## 4384: Gourmet Night Management II

Cr. 3. (3-0). Prerequisites: <u>HRMA 3384</u> and consent of instructor. Enrollment limited to students who are serving as Director or Assistant Director for Gourmet Night. Food and beverage management, logisitics management, marketing, operations management, service management, and wine management. Recruitment and training management of student

volunteers for area student is directing. Develop training manuals, order equipment, market event, and oversee respective areas.

## 4388: Managing for Diversity in the Hospitality Industry

Cr. 3. (3-0). Prerequisite: <u>HRMA 3352</u>. Evolving issues of workplace diversity. The impact of cultural, legal, and economic forces on business. Management of an increasingly diverse workforce with respect to moral, legal, and employee relations considerations.

#### 4399: Senior Honors Thesis II

Cr. 3. Prerequisites: <u>HRMA 3399</u> and approval of Dean of the College and the HRM Office of Student Services.

	UMES - HRM	HCC- HCM	
Cr.			Cr.
	Area - I (Arts & Hum) - 9 credits		
	Arts or Hum	Arts or Humanities Core Class	3
3	Arts or Hum.		
	Eng-203-Speech	SPCH 105 OR SPCH 110	3
	Area II (Soc. & Beha. Sci.) 6 credits	***************************************	
	Econ 201 or 202	ECON 101- Principles of Economics	3
3	Behav. Sci.	1	
	Area III (Bio. & Phy. Sci) - 7-8 Credits		
	Science - Non lab	Science Core Class w/ Lab	4
3	Science - Lab		
	Area IV (Math) - 3hrs		
	Math102 Applications of College Math	MATH 121/ 122/ 124/ 131	3 OR 4
	Area V (Eng. Com.) - 9 credits		
	Eng - 101 Basic Comp - I	ENG 121- College Compsition 1	3
3	Eng - 102 Basic Comp II		
	Eng - 305 Adv. Comp or Tech. Wr.		
	Area - VI (Emerg.Issues) - 7hrs		
	EDHE111 Personal Health Fitness	HEED 115 Personal and Com. Health"	3
3	GNST100 First Yr. Exp		
3	TMGT306 ECO& CUL TOURISM		
	Major Core Req 55 credits		
	FMGT101 Applied Foodservice Sanitation	HMGT 111- Food Service Sanitation & Safe	1
	FMGT 110 Rest & Table Serv.	HMGT 250- F & B Mgt. & Service	3
	FMGT 211 Food Prod I	HMGT 120- Food Prep 1	3
	FMGT212 Food Prod - II	HMGT 220- Food Prep 2	3
3	FMGT301 Food & Beverage Cost Accounting		
3	FMGT 350 Comm. Food Prod		
	FMGT371&372 Hosp. Purchasing & Lab	HMGT 225- Hosp. Purchasing & Cost Cont	3
3	HMGT101 Analysis of the Hosp. Industry		
3	HMGT220 Tech Mgt. In the Hodp. Ind	CMSY 110- Software Appl. For MICROS	3
	HMGT300A Professional Development		
3	HMGT300B Professional Development		
	HMGT303 Hosp. Facilities Oper & Mainten	CMGT 145- Food Service Facility Planning	3
3	HMGT304 Hosp. Facitities Design Project		
	HMGT340 Hosp. Industry Accounting	ACCT 111- Principles of Accounting	3
	HMGT350 Marketing Hosp. & Leisure Serv	BMGT 130 Principles of Marketing	3
	HMGT 401 Law and the Hosp. Ind.	HMGT 210- Legal Issues in Hosp. Industry	3
	HMGT402 Hotel Mgt. & Operations	HMGT 242- Lodging Mgt & Operations	3
3	HMGT440 Financial Analysis for the Hosp. Ind		
	HMGT490 Hosp. Researach I		
	HMGT 491 Hosp. Research II		
	HMGT 497 Professional Development		
3 1	HMGT 498 Professional Development		
	Supportive Requirements - 3		
_	BUAD 132 Intro. To Bus	BMGT 100- Intro to Business	3
3 [	BUAD 304 Bus. Entrep or 300 Mgt. Course		
[1	Major Electives - 18 hrs		
l.	HRM Elective	HMGT 160 Intro to Travel and Tourism	2

	HMR Elective	HMGT 201 Hospitality Sales and Mktg	3
	HMR Elective HMGT 301Management Sys in Hosp		3
	HMR Elective	HMGT 164- Intro to Meetings & Conf. Oper	3
	HMR Elective	HMGT 230- Current Topics in Hosp. Mgt.	3
	HMR Elective	HEED 211- Nutrition	3
	HRM Elective	HMGT 101 Intro to Hospitality	3
60			65-69
	TOTAL CREDITS REQUIRED FOR B.S.= 120		