

# **COURSE OUTLINE**

**MSFT-955**

**Supporting Microsoft Windows 98**

3 Semester Hours

## **HOWARD COMMUNITY COLLEGE**

### **Description**

This course provides the skills and knowledge required to install, configure, support, and troubleshoot the Microsoft® Windows® 98 operating system in both stand-alone and network environments. The course includes descriptions of maintenance and troubleshooting tools, communications and networking protocols, and hardware support. The first half of the course focuses on support in a stand-alone environment. The second half of the course describes how to support Windows 98 in a network environment. (3 hours lecture, 1 hour lab)

### **Overall Course Objectives**

Upon completion of this course, the student will be able to:

1. Describe the features of the Microsoft Windows 98 operating system.
2. Install Windows 98.
3. Configure the hardware, system, and software settings.
4. Manage hard disks.
5. Install and configure a local printer.
6. Use Windows 98 tools to maintain and troubleshoot a system in a stand-alone configuration.
7. Install Windows 98 in a network environment.
8. Configure the network components.
9. Implement Windows 98 on a Windows NT 4.0-based network and on a Novell NetWare network.
10. Manage user profiles.
11. Implement system policies.
12. Identify the Windows 98 features used in internetworking and intranetworking
13. Implement Dial-Up Networking.
14. Use Windows 98 and other tools to maintain and troubleshoot the system in a network environment.

## **Major Topics**

- I. Introduction to Windows 98
- II. Installing Windows 98 in a Stand-Alone Environment
- III. Configuring the Windows 98 Environment
- IV. Configuring Hard Disks in Windows 98
- V. Printing with Windows 98
- VI. Maintaining Windows 98 in a Stand-Alone Environment
- VII. Troubleshooting Windows 98 in a Stand-Alone Environment
- VIII. Installing Windows 98 in a Network Environment
- IX. Configuring Windows 98 Networking Components
- X. Implementing Windows 98 on a Windows NT 4.0 Network
- XI. Implementing Windows 98 on a Novell NetWare Network
- XII. Managing Windows 98 User Profiles
- XIII. Implementing Windows 98 System Policies
- XIV. Using Windows 98 on the Internet and Intranets
- XV. Implementing Dial-Up Networking in Windows 98
- XVI. Maintaining and Trouble-shooting Windows 98 in a Network Environment

### **About Microsoft Curriculum at HCC**

When a student takes a Microsoft course at HCC, that student usually receives more instruction time than they would receive in other formats. Therefore, while taking Microsoft courses at HCC, the student may expect not only instruction from Microsoft materials but additional academic and practical exercises and course work to better equip the student not only for the corresponding certification exam but for eventual utilization in their professional endeavors.

### **Course Requirements**

Grading/exams: Grading procedures will be determined by the individual faculty member but will include the following: two quizzes or exams and one lab activity.

### **Other Course Information**

This course is a Network Administration core course.

This course is also intended for students who wish to become a Microsoft Certified Systems Engineer (MCSE).