

# **COURSE OUTLINE**

## **HUMS-110** **Introduction to Human Services** 3 Credit Hours

### **HOWARD COMMUNITY COLLEGE**

#### **Description**

This course surveys the philosophies, attitudes and approaches used in the field of human services. Community experts will be invited to present approaches to assisting individuals and groups in a variety of community agencies. The focus is on utilization of community resources to address a variety of human service needs. (3 hours weekly)

#### **Overall Objectives**

Upon completion of this course, the student will be able to:

1. Describe the role of the human service associate in various settings.
2. Describe the mission of a variety of human service agencies.
3. Describe management of resources in human service organizations and steps in projecting program needs, setting priorities and fund development.
4. Link the utilization of community resources with human service needs by exploring community relations, collaboration and networking.
5. Describe helping techniques and strategies in working with a vulnerable population of clients.
6. Describe the importance of professional values and ethics in human service practice.
7. Demonstrate the importance of cultural competency in human service delivery.
8. Analyze social marketing techniques for the promotion of community health and wellness.
9. Describe the process for case management in human service agencies.

## **Major Topics**

1. Role of the Human Service Associate
2. Mission of Agencies
3. Management of Resources
4. Social Marketing
5. Assessment, Program Development, Implementation and Outcomes Evaluation
6. Helping Techniques and Strategies
7. Cultural Competency
8. Case Management
9. Professional and Ethical Responsibility

## **Course Requirements**

Written papers to record pertinent information related to guest speaker presentations

Attendance and participation

Unit Examinations

## **Other Course Information**

This course is a pre requisite requirement for the Community Practicum experience in the Human Service degree and certificate programs.